

# e-HELPLINE of CUSTOMS (PREVENTIVE) ZONE, TRICHIRAPPALLI

Comprising of Trichirappalli Customs (Preventive), Tuticorin Custom House  
Commissionerates

**(FOR THE IMPORTERS / EXPORTERS IN CUSTOMS (PREVENTIVE) ZONE,  
TRICHIRAPPALLI)**

Importer / Exporters can seek clarifications under the following  
2 categories. They are :

**1. Procedural Delays Related Issues and 2. Systems Related Issues including  
ICES matters**

While sending **mail** to Chief Commissioner's Office, kindly see that your query  
contains the following details without fail:

- (1) Your PAN based Registration Number / I. E. Code.
- (2) Commissionerate Name
- (3) The Category under which you seek the HELPLINE :  
(Please mention ONE of the following: Procedural Delays Related / Systems Related  
Issues including ICES matters)
- (4) Your Name, Address, Contact Number (Landline and Mobile) and  
email address.
- (5) Nature of help required by you. Please explain in detail. Attachments can  
also be sent.

**Kindly note down the mail address, based on the category of help  
you require, and send us mail with all the above particulars.**

**Procedural Delays  
Related Issues**

**Systems Related  
Issues including ICES  
matters**

[ccuprev-custrichy@nic.in](mailto:ccuprev-custrichy@nic.in)   [ccuprev-custrichy@nic.in](mailto:ccuprev-custrichy@nic.in)